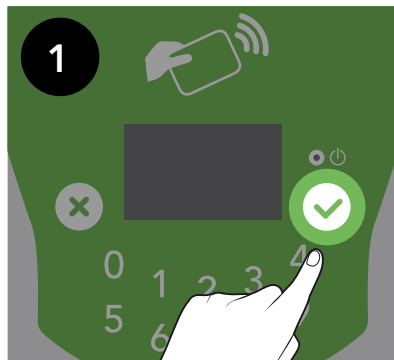




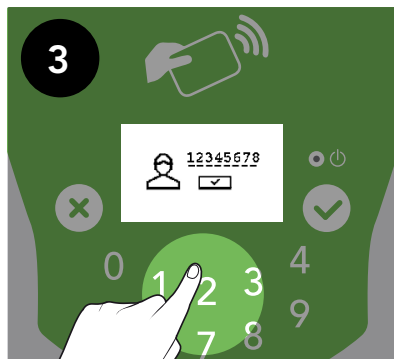
HIRING A VÉLIB' WITH MY CODES



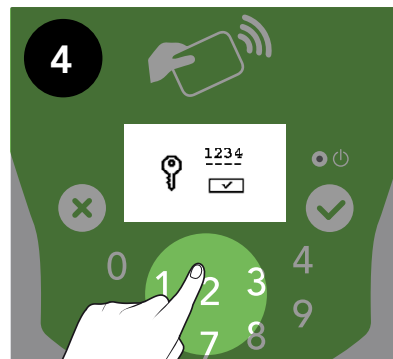
Press the ✓ key.



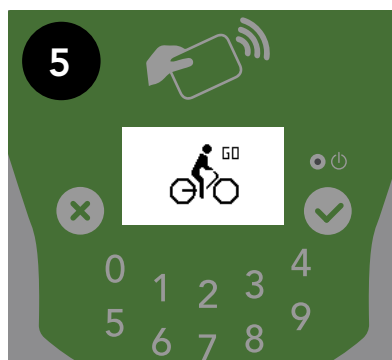
The bike's screen comes on.



Enter your access code (8 digits) and validate by pressing ✓.



Enter your secret code (4 digits) and validate by pressing ✓.

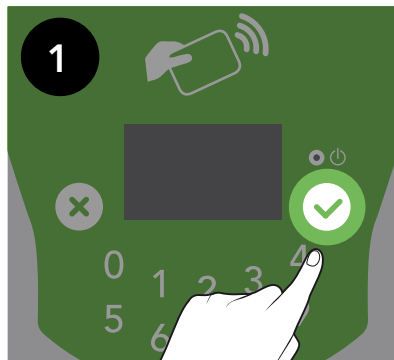


The **GO** symbol appears.

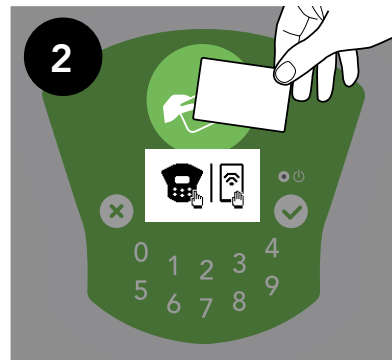
CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)



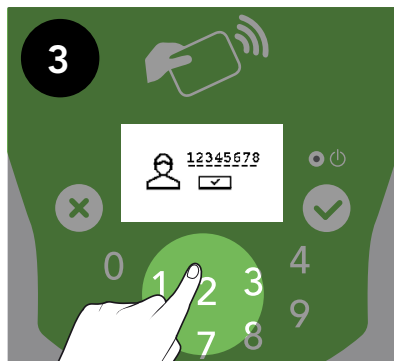
ACTIVATING MY CARD FOR THE FIRST TIME



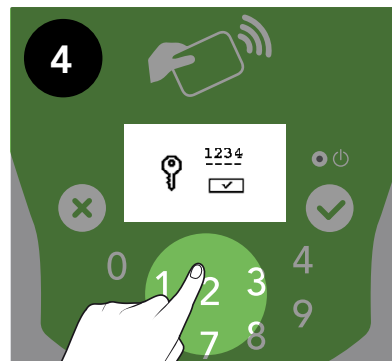
Press the ✓ key.



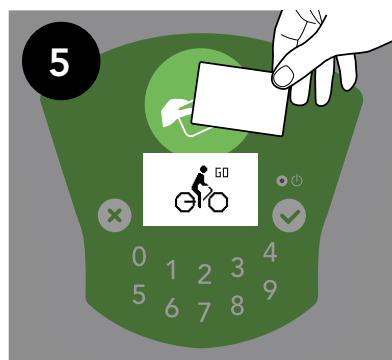
Scan your card
(Vélib' or Navigo).



Enter your access code (8 digits)
and validate by pressing ✓.



Enter your secret code (4 digits)
and validate by pressing ✓.



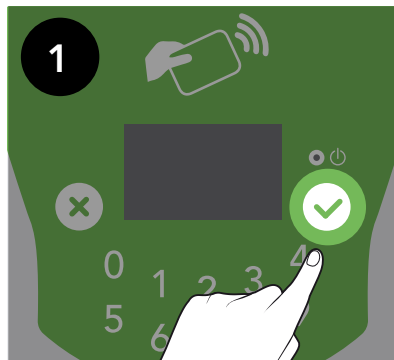
Scan your card again.
The **GO** symbol appears.

CUSTOMER SERVICE : 01 76 49 1234 (COST OF A LOCAL CALL)



HIRING A VÉLIB' WITH MY CARD

After activating your Vélib' or Navigo card



Press the ✓ key.



The bike's screen comes on.



Scan your card
(Vélib' or Navigo).



The **GO** symbol appears.


CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)



HIRING A VÉLIB' WITH MY SMARTPHONE

Exclusive for Android NFC smartphones

- 

Beforehand, pair your phone in the Vélib' app (in your account).
- 

Activate **NFC mode** on your phone.
- 

Press the ✓ key.
- 

The bike's screen comes on.
- 

Turn on your phone screen, then pass it nearby.
- 

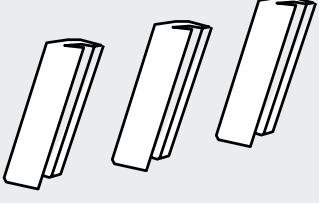
The **GO** symbol appears.

CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)



RETURNING A VÉLIB' TO A STATION

1




Choose a free docking point.

2




Insert your Vélib' into the docking point.

3



Your journey summary appears.

4



The **STOP** symbol appears if your bike is correctly docked.

!



Caution: your Vélib' is incorrectly docked if this symbol appears.



USING AN ELECTRIC VÉLIB'



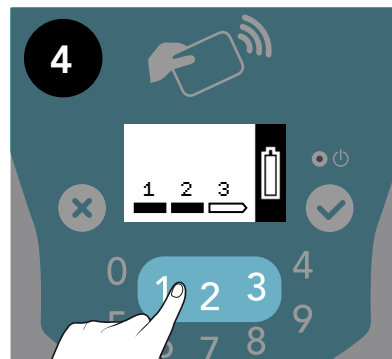
Press the ✓ key.



The bike's screen comes on.
Check the battery level.



Hire a Vélib' with your card
or your codes.

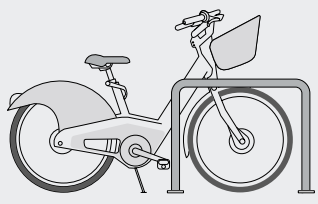


When stopped, choose the
assistance level by pressing
1, 2 or 3 on the keypad.



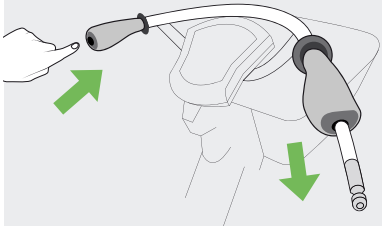
TAKING A BREAK DURING YOUR JOURNEY

1



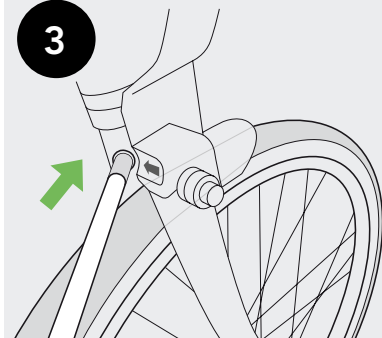
Rest your Vélib' on a stand near a bicycle rack.

2



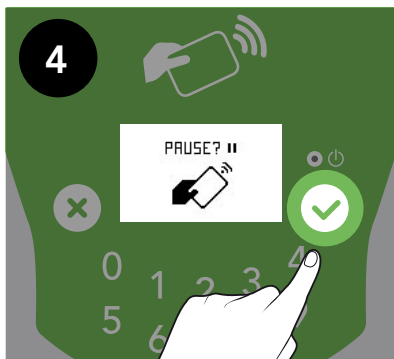
Press the left handle, then pull the anti-theft cable out of the end of right handle.

3



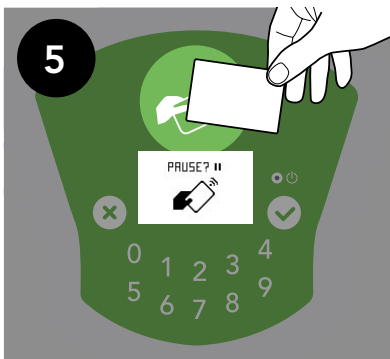
Insert the anti-theft cable into the hole above the front wheel of your Vélib'.

4




Press the ✓ key. The **PAUSE** symbol appears.

5




Scan your card (Vélib' or Navigo) to activate the break.

6



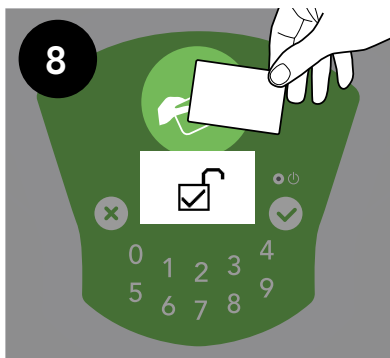
The bike is **locked**.

7



To resume your journey, press the ✓ key.

8



Scan your card. The bike is **unlocked**.



RETURNING A VÉLIB' TO A STATION+

Station+ allows you to return your Velib' to a full station. This feature is available in a few stations only: **consult the eligible stations on the Vélib' app** +

1



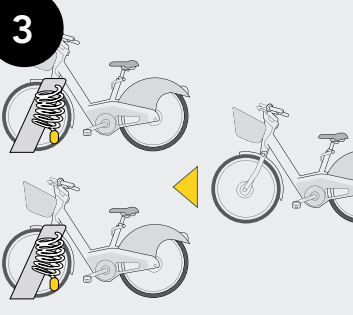
Make sure that Station+ is activated: the docking station is lit with a yellow light.

2



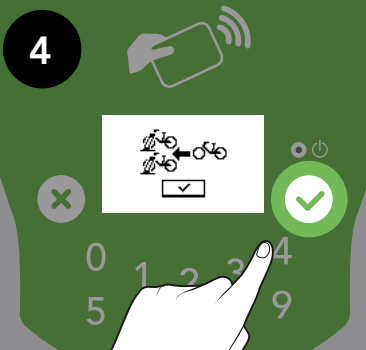
Turn on the bike's screen and press **2** to activate Station+.

3



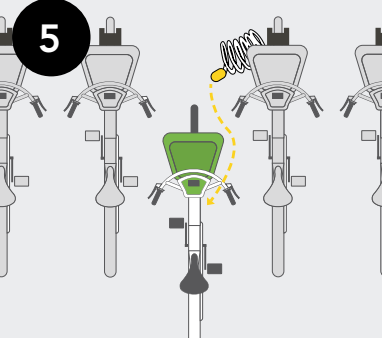
Slot your Vélib' between two Vélib' parked in docking station.

4



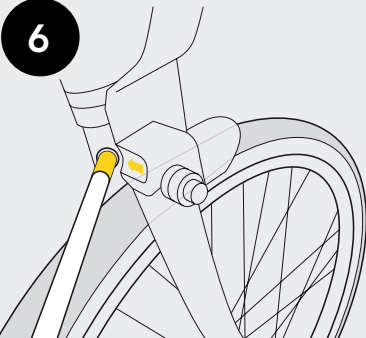
Press the **✓** key to confirm that your Vélib' has been parked: the handlebars are locked.

5



Pull out the anti-theft cable attached to the right docking station.

6



Insert the cable into the bike's attachment point.

7




Press the **✓** key to confirm that your Vélib' has been attached correctly.

8



Enter and confirm the 4 digits of the cable by pressing the **✓** key.








9



The **STOP** symbol appears: your Vélib' has been returned correctly.



ERROR MESSAGES

	An error has been identified on your Vélib' account. Please call customer service on 01 76 49 1234.
	This bike is unavailable due to a technical or network error.
 MAINTENANCE	This bike is unavailable. It will be collected and repaired shortly by our maintenance teams.
 RECHARGE	This bike is temporarily unavailable. The battery level is low and the bicycle is charging in station.
	A technical problem has been detected. Please return your Vélib' to a docking point.
	Your Vélib' is not correctly inserted in the docking point. Please try again.
	An error occurred while returning your bike with Station+. Please try again.

CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)