ACTIVATING YOUR VÉLIB’ OR NAVIGO CARD FOR THE FIRST TIME

YOU’VE UPDATED YOUR SUBSCRIPTION AND RECEIVED A NEW VÉLIB’ CARD, OR YOU CAN USE YOUR NAVIGO CARD

1. Press the «V» key on the V-Box keypad
2. Scan your card (Vélib’ or Navigo)
3. Enter and then confirm your 8-digit access code by pressing the «V» key on the V-Box keypad
4. Enter and then confirm your 4-digit by pressing the «V» key on the V-Box keypad
5. Scan your card again, the «Go» symbol appears

YOUR CARD IS ACTIVATED, YOU CAN TAKE YOUR VÉLIB’

On your next journey, simply scan your card on the V-Box

CUSTOMER SERVICE : 01 76 49 1234 (COST OF A LOCAL CALL)
HIRING A VÉLIB’ USING YOUR CARD

YOUR NEW VÉLIB’ OR NAVIGO CARD HAS BEEN ACTIVATED

1. Press the «V» key on the V-Box keypad
2. The V-Box screen comes on
3. Scan your card (Vélib’ or Navigo)
4. The «Go» symbol appears

TAKE YOUR VÉLIB’!

CUSTOMER SERVICE : 01 76 49 1234 (COST OF A LOCAL CALL)
HIRING A VÉLIB’ USING YOUR ACCESS CODES
WAIT FOR YOUR NEW VÉLIB’ CARD OR USE A 1-DAY OR A 7-DAY PASS

1. Press the «V» key on the V-Box keypad
2. The V-Box screen comes on
3. Enter and then confirm your 8-digit access code by pressing the «V» key
4. Enter and then confirm your 4-digit access code by pressing the «V» key
5. The «Go» symbol appears

TAKE YOUR VÉLIB’!

CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)
RETURNING YOUR VÉLIB’
TO A DOCKING POINT
AT A FREE DOCKING STATION AT THE DOCKING POINT

Choose a free docking station

Insert your Vélib’ into the docking station

Your journey summary then appears

If a padlock symbol appears, this means your Vélib’ has not been inserted correctly

The «Stop» symbol appears if your Vélib’ is inserted correctly

CUSTOMER SERVICE : 01 76 49 1234 (COST OF A LOCAL CALL)
Press the «V» key on the V-Box keypad

The battery symbol appears. Check the battery levels

Please note: if the symbol of an empty battery appears, the Vélib’ is unavailable

Pick up an electric Vélib’ using either your card or access codes

When stopped, I can change my power assistance level by pressing 1, 2 or 3.

CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)
TAKING A BREAK ON YOUR JOURNEY

1. Rest your Vélib' on a stand near a bicycle rack or post
2. Press the end of the left handle: pull the anti-theft cable out of the end of the right handle
3. Insert the end of the cable into the hole above the front wheel of your Vélib'
4. When you stop, press the «V» key on the V-Box
5. The «Pause» symbol appears
6. Scan your card (Vélib' or Navigo)
7. Turn the handlebars to lock them. This is confirmed by the padlock symbol
8. To resume your journey, press the «V» key and scan your card
9. Then scan your card (Vélib' or Navigo)

CUSTOMER SERVICE: 01 76 49 1234 (COST OF A LOCAL CALL)